

WEST AREA COMMITTEE February 2013

Title of paper:	WARD PERFORMANCE REPORTS - Q2	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Aspley, Bilborough and Leen Valley
Contact Officer(s) and contact details:	Heidi May Locality Manager NDO's Sioban Campbell, Julianne Christou and Deborah Wilson	
Other officers who have provided input:	Dave Halstead Head of City Services Dave.Halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership Christine.oliver@nottinghamcity.gov.uk	

Relevant Council Plan theme(s):

World Class Nottingham	X
Work in Nottingham	X
Safer Nottingham	X
Neighbourhood Nottingham	X
Family Nottingham	X
Healthy Nottingham	X
Leading Nottingham	

Summary of issues (including benefits to customers/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following is a brief summary by the respective Ward NDOs highlighting key issues:

WARD: Aspley (Aspley, Bells Lane, and Broxtowe Beats) NDO: Sioban Campbell

Key Successes

The Bells Lane Estate was awarded a 3 star rating by the Nottingham City Homes Tenant Inspectors. Bells Lane was previously a 2 star rating. 3 stars is currently the highest rating.

Emerging issues

Working with partners to increase the Broxtowe Estate 2 star rating to 3 star.

The events /engagements that have happened

The Aspley Light Switch, 25th November 2012, in partnership with Aspley & Bells Lane Partnership. It was very successful with 500+ local people and families in attendance. Cllr Chapman gave a talk on the City Council's Budget and residents completed 80+ budget consultation questionnaires.

The NAT (Aspley Neighbourhood Action Team)

During Jan – March 2013, will focus its work on Safer and Neighbourhood Themes and Priority Families and the plans and programmes that fit within these themes.

The figures given below are a comparison between November 2011 and November 2012 data.

- **All Crime:** was down by 16.84% (32 fewer calls)
- **All ASB:** was down by 51.43% (54 fewer calls)
- **Cleanliness Index:** score is at 83%. The target set for city centre is 86%
- **Graffiti Reports:** 3 incidents (decrease of 2)
- **Fly Tipping:** 10 incidents (increase of 3)
- **Unemployment Rate:** reduction of 2.9% change in last month (ranked No.1)
- **Community Protection:** November 2012 = 2 court outcomes
- **Fire:** Aspley ranks 2nd highest out of the 20 wards for the 'Rate' for all intentional fires

WARD: Bilborough (Balloon Woods, Bilborough, Denewood and Strelley Beats)

NDO: Julianne Christou

Key Successes

The Bilborough Youth Network is a great partnership working with young people across the ward. It created the Bilborough Gem Awards. More than 100 people celebrated the success of young peoples' contribution to Bilborough, at the Bilborough Gem Awards Ceremony. The Christmas Light Switch on Bracebridge Drive was enjoyed by more than 500 + people. Both events were supported by the Bilborough Ward Councillors. The volunteers in the four Community Centres in the Ward continue to offer a wide number of services to a wide range of people. The Birchover Community Centre has recently opened a café.

What are the emerging issues?

Parking outside schools.

Events that have happened

The Christmas Community Event at NUSA (Samworth Academy) attracted many community groups and a 'Clean Up' day with Nottingham City Services and NUSA was very successful. The Community Centres held popular and successful events, including a Firework Display and Christmas Fairs.

Event's Planned

Budget Consultation and Follow up. A Day of Action Clean Up on Cranwell Estate with partners in the Spring.

What is the NAT focussing its work on?

The NAT is working on reviewing ward priorities, ASB, work with young people, raising awareness of health.

The figures given below are a comparison between November 2011 and November 2012 data.

- **Crime:** was down by 19.33% (23 fewer crimes)
- **ASB:** was down by 43.68% (38 fewer calls)

- **Cleanliness Index:** score is at 83. The target set for the city centre is 86%
- **Graffiti Reports:** 4 incidents (decrease of 7)
- **Fly Tipping:** 8 incidents (increase of 5)
- **Unemployment Rate:** reduction Of 4.7 change in last month (ranked No.6)
- **Community Protection:** November 2012 = 2 outcomes
- **Fire:** Bilborough is ranked 6th highest of 20 wards for the 'Rate' of all intentional fires

WARD: Leen Valley (Ainsley, Beechdale and Hyson Green Beats) NDO: Deborah Wilson

Key Success

There has been an increase in 'sign up' to the Alert Scheme following a concerted effort to increase numbers. A range of measures to improve traffic issues including: lining and waiting restrictions to support enforcement; improved targeted and planned action with Civil Enforcement Officers and CPO's; consultation with Traffic Management and local citizens.

The development of the Robert Shaw Field to include play, football and cricket facilities.

Emerging Issues

Workplace Parking issues in Beechdale Beat; traffic congestion on Chadwick Road; launch of the Robert Shaw Field; the need for targeted youth engagement work in the Ward.

Events Planned

Family Fun day on Kennington Road to improve engagement and service delivery in the area; launch of the Robert Shaw Field; Ainsley Local Action Group – 20th March; Hyson Green Local Issue Group - 27th February.

Focus of Work of the NAT

Development of the health theme for the ward priorities to include; scoping the use of health services in the ward; referral protocol and toolkit for frontline staff; Increasing sign-up to the Nottinghamshire Alert Scheme; supporting the Kennington Road Family Fun Day and support to launch the Robert Shaw Field.

The figures given below are a comparison between November 2011 and November 2012 data.

- **All Crime:** was down by 6.45% (4 fewer crimes)
- **All ASB:** was down by 52.08% (25 fewer calls)
- **Cleanliness Index:** score is at 89%. The target set for city centre is 86%
- **Graffiti Reports:** 6 incidents (no change)
- **Fly Tipping:** 3 incidents (decrease of 1)
- **Unemployment Rate:** reduction of 1.1% change in last month (ranked No. 13)
- **Community Protection:** November 2012 = 2 court outcomes.
- **Fire:** Leen Valley is ranked 9th highest of 20 wards for the 'Rate' of all intentional fires

Recommendation(s):

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| 1 | Area Committee note and comment on the Ward Performance Reports for quarter 2 2012/13. |
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- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

- 4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

- 5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None

APPENDIX 1